



Dear Valued Community and Customers,

Chicago Locksmiths values the health and well-being of our staff and clientele. From a practical, best practice, point of view, which we always like to cover, we will be:

- 1) Temporarily shortening our storefront operating hours from 9:00 AM to 10:00 AM for the elderly and high-risk individuals and from 10:00 AM to 4:45 PM to the general public.
- 2) Limiting our services provided to emergency services only (i.e., lockouts and break-ins). Other services provided by our company may be requested by appointment only. Our mobile technicians will still be available from 9:00 AM until 6:00 AM.
- 3) For store-front customers, there will be a minimum of two (2) customers in the store at once, with designated six-foot social distancing areas for one customer being serviced and one waiting area.
- 4) Sanitizer is available for all customers at the counter, which we recommend using once upon entering and once upon exiting the store. Surfaces and handles are being disinfected after every customer and employees have been instructed to wash their hands frequently according to CDC guidelines and using hand sanitizer after every customer interaction.
- 5) Our mobile technicians have been equipped with masks, gloves, sanitizers and wipes to aid in working environments and monetary transactions to reduce the transmission of bacteria.
- 6) Our Lawrence storefront location will be temporarily closed until further notice. We encourage all of our customers to visit us at our Milwaukee storefront, located at 2048 N. Milwaukee Ave., Chicago, IL 60647, for any of their locksmithing needs.

We at Chicago Locksmiths are dedicated and pride ourselves on reliability, quality workmanship, affordable pricing and customer care. Please bare with us, as we are working diligently to provide the best customer service while keeping your health and safety a top priority in these constantly evolving times.

Please remember that the closure of our Lawrence location and our reduced hours at our Milwaukee location is to limit community transmission through contact and by large gatherings of customers at the store. Our business will continue to follow guidance, recommendations and mandates from the health department, CDC, and government entities. At this time, we are hopeful to return to normal business operating hours within 14 days, but will be following recommendations provided as we are updated.

Sincerely,

Shay Magen  
Chief Executive Officer and Founder  
24/7 Chicago Locksmiths, LLC